



Connecticut | Massachusetts
Rhode Island | Vermont

PRE-ENROLLMENT CHECKLIST

Before making an enrollment decision, it's important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Customer Care representative at the phone numbers listed below.

Contact us:

Connecticut residents:

1-866-832-9702 (TTY: 711)
24 hours a day, 7 days a week

Massachusetts residents:

1-800-678-2265 (TTY: 711)
10/1 through 3/31, 8:00 a.m. to 8:00 p.m. ET,
7 days a week.
4/1 through 9/30, 8:00 a.m. to 8:00 p.m. ET,
Monday through Friday.

Rhode Island residents:

1-800-505-2583 (TTY: 711)
10/1 through 3/31, 8:00 a.m. to 8:00 p.m. ET,
7 days a week.
4/1 through 9/30, 8:00 a.m. to 8:00 p.m. ET,
Monday through Friday.
You can use our automated answering system
outside of these hours.

Vermont residents:

1-888-496-4178 (TTY: 711)
24 hours a day, 7 days a week

Understanding the benefits

Review the full list of benefits found in the Evidence of Coverage (EOC), especially for those services for which you routinely see a doctor. Visit rxmedicareplans.com or call Customer Care to receive a copy of the EOC.

Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy isn't listed, you'll likely have to select a new pharmacy for your prescriptions.

Review the formulary to make sure your drugs are covered.

Understanding important rules

Benefits, premiums, and/or copayments/co-insurance may change on January 1, 2026.

Effect on current coverage

Your current health care coverage will end once your new Medicare coverage starts. For example, if you are in Tricare® or a Medicare plan, you'll no longer receive benefits from that plan once your new coverage starts.



IT'S THAT EASY

To find out more about your benefits, scan the QR code or visit us at rxmedicareplans.com.

Anthem Insurance Companies, Inc., Blue Cross and Blue Shield of Massachusetts, Inc., Blue Cross & Blue Shield of Rhode Island, and Blue Cross and Blue Shield of Vermont are the legal entities that have contracted as a joint enterprise with the Centers for Medicare & Medicaid Services (CMS) and are the risk-bearing entities for Blue MedicareRx (PDP) plans. The joint enterprise is a Medicare-approved Part D sponsor. Enrollment in Blue MedicareRx (PDP) depends on contract renewal. This information is not a complete description of benefits. Call Customer Care for more information. For residents of Connecticut: **1-888-620-1747**; Massachusetts: **1-888-543-4917**; Rhode Island: **1-888-620-1748**; Vermont: **1-888-620-1746**. TTY users call: **711**.

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